

Creating a Medicare Account at Medicare.gov



SHIP

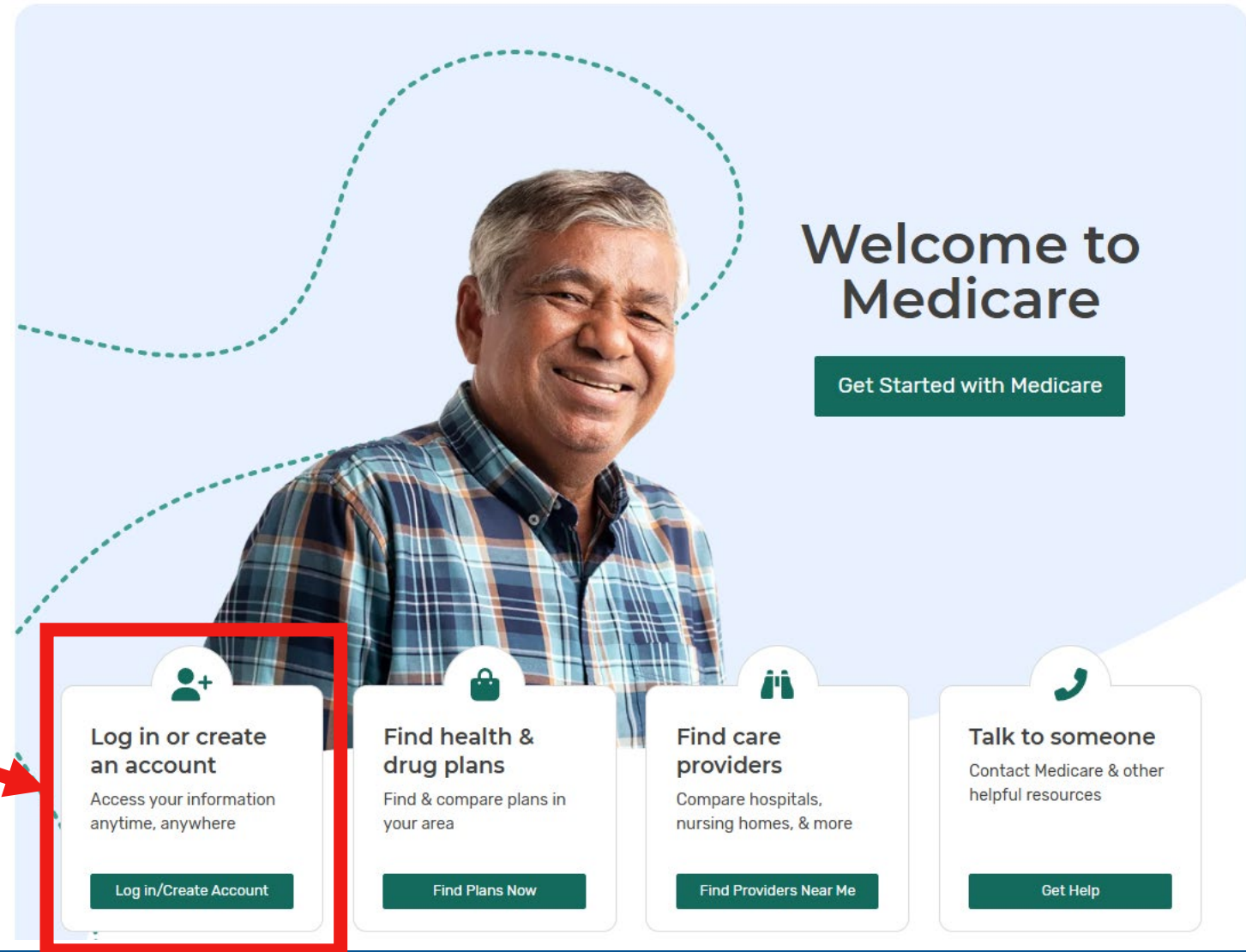
State Health Insurance
Assistance Program

Disclaimer

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To create an account,
visit the
Medicare.gov
home page and click:
Log in/Create Account



Log in to (or create) your Medicare account

Once you have Medicare, you can use any of these free and secure identity verification services to log in to or create your Medicare account. [Learn about the new options.](#)

Each Medicare account needs a unique email address. Don't use an email address you share with someone else to create your Medicare account.



ID.me

Trusted and used by federal services like IRS.gov and Social Security.



CLEAR

Trusted and used by airports and health systems.



Login.gov

Trusted and used by the VA, Social Security, and Global Entry.



Medicare

Medicare.gov

If you've already created a Medicare account, you can log in with your username and password.



You're leaving Medicare to create a new Medicare account (or connect your existing Medicare account) with ID.me

Important: Once you connect your existing Medicare account with one of these identity verification services, you can't log in to your Medicare account using your existing Medicare username or password.

To verify your identity and connect to your Medicare account in less than 15 minutes you may need:

- A REAL ID U.S driver's license, a state-issued photo ID (like a driver's license), or your U.S passport.
- Your Social Security Number (SSN)
- A photo or video of yourself

Make sure you have all your documents ready before you start. If you already have an account with one of these services, you may need to verify your identity again, but you'll only have to complete this process once. [Learn more about verifying your identity.](#)

Once you have an account with ID.me, CLEAR, or Login.gov and it's connected to Medicare, you can easily return and log in to your Medicare account through that service.

Your privacy is protected

We provide multiple identity verification options. When using one of the secure services we offer, you're subject to that service's privacy policy and terms of service. ID.me, CLEAR, or Login.gov won't sell your data, and all of your health information stays with Medicare.

Select "Continue" to go to ID.me's site or select "Cancel" to choose a different log in option.

Cancel

Continue



ID.me + Medicare.gov

Sign in to ID.me

Email

Enter email address

☐ Remember me

Continue

New to ID.me? [Create a wallet](#)

Social media sign-in is no longer available. Please sign in with your email.

Click on
create a
wallet



Enter your personal email address

Enter password

Reenter password

Only select this box on your own device

Click to accept

Create an ID.me Wallet

Multiple ID.me Wallets are not allowed.
[If you have an ID.me Wallet, use it to sign in.](#)

Need to use ID.me for work?
[Follow these steps.](#)

* Indicates a required field

Email *

Enter your personal email address

Password

Enter password



Confirm Password *

Reenter password



- ☐ **Remember me**
For your security, select only on your devices.
- ☐ I accept the ID.me [Terms of Service](#) and [Privacy Policy](#) *

Create wallet



CLEAR[®]

Log in to Medicare.gov

Get simple and secure access to your Medicare account.

Mobile Phone

us +1 ▼

Enter Mobile Phone

Enter Cell
Phone Number



Over 39 million people trust CLEAR to secure their identity. [Learn more](#)

Continue

Click Continue

Standard message and data rates apply

Medicare.gov requires CLEAR to securely collect and share: ×

-  Basic Information ^
-  Government ID
-  Verification Results

 CLEAR protects your personal information. [Learn more](#)

Agree & Continue

Don't Agree

Click Agree
and Continue

Agree & Continue

Don't Agree



CLEAR[®]



CLEAR

Medicare.gov

Enter email

Enter your email

Use the email address associated with your Medicare.gov account.

☐

I agree to [CLEAR's Terms](#) and creation of a free CLEAR account.

Accept & Continue

Click I Agree

Click Accept
and Continue



LOGIN.GOV

Medicare.gov



Medicare.gov is using Login.gov to allow you to sign in to your account safely and securely.

Sign in

Create an account

Create an account for new users

Enter your email address

Select your email language preference

You will receive emails from Login.gov in the language you choose.

☒ English (default)

☐ Español

☐ Français

☐ 中文 (简体)

☐ I read and accept the Login.gov [Rules of Use](#)

Submit

Enter your email address

Select preferred language

Accept Login.gov Rules of use

Click Submit



Follow the link in the email from Login.gov to continue creating your account.



 LOGIN.GOV

Medicare.gov

Check your email

We sent an email to _____ with a link to confirm your email address. Follow the link to continue creating your account.

You can close this window if you're done.

Having trouble? Here's what you can do:

[Resend the confirmation email](#) >

[Use a different email address](#) >

MyMedicare.gov

Log in

USERNAME

[Forgot your username or password?](#)

☐ Save my username for next time

Don't check this box if you're using a shared or public device.

[What's this?](#) ⓘ

Continue

Using a shared or public device?

Be sure to log out and close all browser windows when you're done.
This will help keep your information secure.

By accessing this site, you agree to our [Terms and Conditions](#) ▾

Create an account

Your secure Medicare account lets you access your information anytime.

- ✓ Get a summary of your current coverage
- ✓ Add your drugs & pharmacies
- ✓ Use your saved drugs & pharmacies to compare plan costs
- ✓ Access your "Medicare & You" handbook and more online

Create Account with Medicare.gov

Click "Create Account with Medicare.gov"

Step 1

Create an account

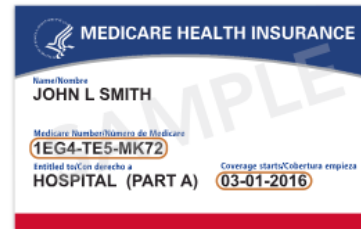
Step 1 of 3

Enter your Medicare information

To get started, you'll need your red, white, and blue Medicare card.

[I don't have a Medicare card](#) ⓘ

Enter your Medicare Number and coverage start date



Enter your
Medicare Number

MEDICARE NUMBER

PART A COVERAGE START DATE
Use the format MM/YYYY

MONTH YEAR

 /

Enter Part A
Coverage Start Date

Click Next when
Complete

Don't have Part A?

[Get other options](#)

By giving us your personal information, you understand and agree with the Medicare.gov

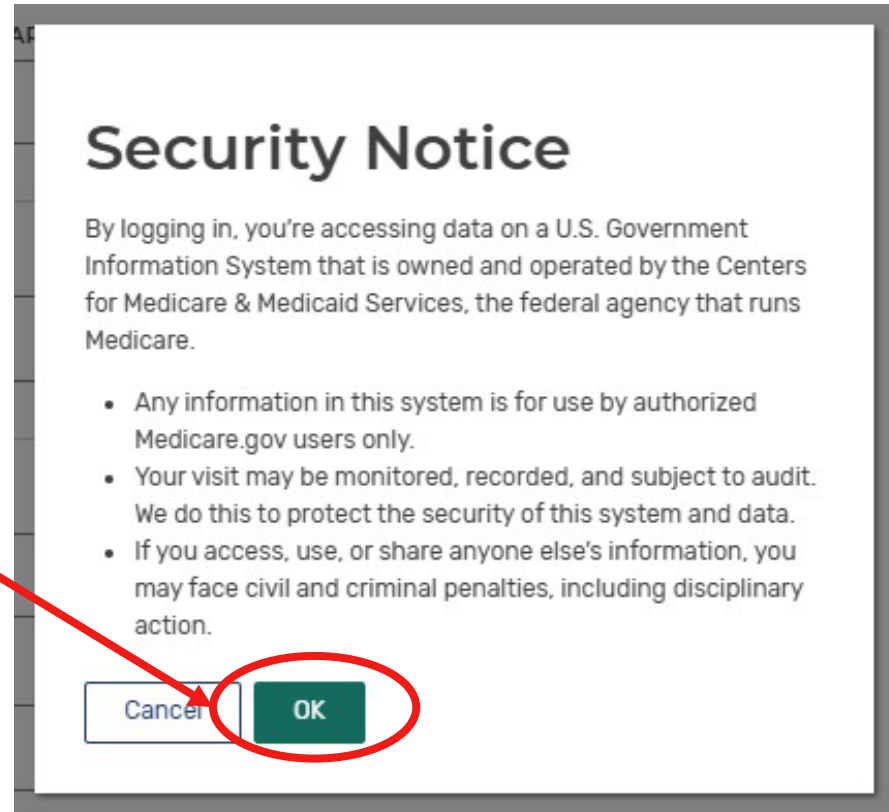
[Privacy Act Statement](#) ▾

Cancel

Next

Security Notice

**Read the
Security Notice
and
click OK to
continue.**



Step 2

Enter the
information
requested

Check box

Click Next when complete

Create an account

Step 2 of 3

Enter your information

All fields required.

LAST NAME

SUFFIX

None ▾

DATE OF BIRTH

Use the format MM/DD/YYYY

MONTH

/

DAY

/

YEAR

ZIP CODE OR CITY

EMAIL ADDRESS

CONFIRM EMAIL ADDRESS

Agree to the statement below

☐ By checking this box, you certify that the information listed is true and complete to the best of your knowledge.

Back

Next



Email address
is now required!

Rules for Creating Username and Password

Username Guidelines

Do's

- Must be 8 – 30 characters long with no spaces
- Can have letters, numbers, and these special characters: @ ! . - _ \$
- Must have at least 4 letters
- Can be your email address

Don'ts

- Can't include your Medicare Number or Social Security number
- Can't be the same as your password
- Can't have a special character as the first or last character

Password Guidelines

Do's

- Must be 8 – 16 characters long
- Must have at least 1 letter
- Must have at least 1 number
- Must have 1 or more of only these special characters: @ ! \$ % “ * ()
- Must be different from your last 6 passwords

Don'ts

- Can't contain your username
- Can't include your Medicare Number or Social Security Number

Step 3

Enter your **Username**

Create an account

Step 3 of 3

Set up your account

All fields required.

Create Username

Your username can be your email address, but can't be your Social Security Number or your password.

USERNAME

- Must be 8-30 characters, with at least 4 letters, and no spaces
- Can only use these symbols @ ! . - _ \$ (but not as the first or last character)
- Can't include your Medicare Number

Enter your **Password**

Create Password

Your password can't be your username, Social Security Number, or a password you've used before.

PASSWORD

- Must be 8-16 characters long
- Must have at least 1 letter, 1 number, and 1 of these symbols: @ ! \$ % ^ * ()
- Can't include your Medicare Number

 [Show](#)

CONFIRM PASSWORD

 [Show](#)

Step 3 Continued

SECRET QUESTION

Select question ^

- What is your favorite vacation spot?
- In what city did you first meet your spouse?
- What country would you most like to visit?
- What is the title of your favorite book?
- What is the name of the first street you lived on?
- What was the name of your first pet?

Secure your account

SECRET QUESTION

Select question v

SECRET ANSWER

Back Create Account

Select a
Secret Question
and enter your
Answer.
*This would be if you
forget your username or
password.*

Then Click
“Create Account”

**You have now
created your
Medicare account!**



You're all set!

You can now log in and start using your account. You'll also get a confirmation letter in the mail within the next 10-14 days to the address listed in your account.

Log in

USERNAME

[Forgot your username or password?](#)

☐

Save my username for next time

Don't check this box if you're using a shared or public device.

[What's this?](#) 

Continue

Create an account

Your secure Medicare account lets you access your information anytime.

- ✓ Get a summary of your current coverage
- ✓ Add your drugs & pharmacies
- ✓ Use your saved drugs & pharmacies to compare plan costs
- ✓ Access your "Medicare & You" handbook and more online

Create Account with Medicare.gov

Using a shared or public device?

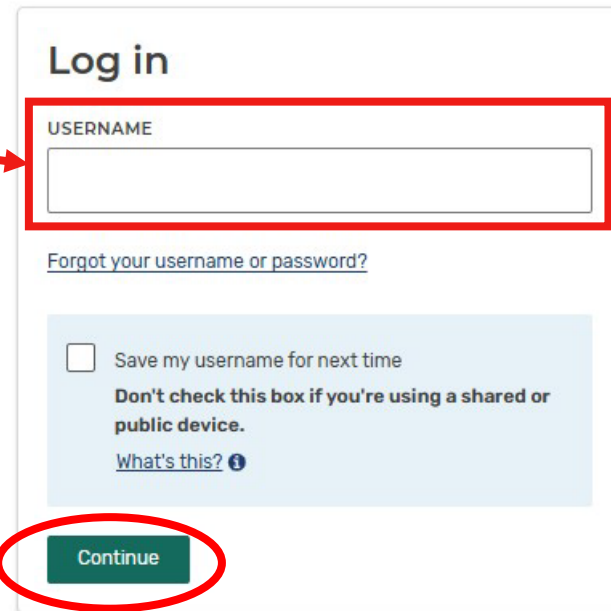
Be sure to log out and close all browser windows when you're done. This will help keep your information secure.

By accessing this site, you agree to our [Terms and Conditions](#) ↓

Log in

① Enter your
Username

② Click Continue



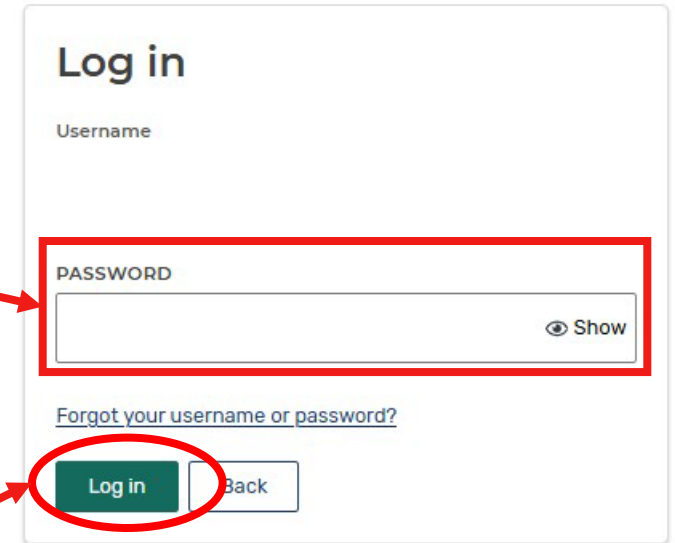
The screenshot shows a 'Log in' form. At the top is the title 'Log in'. Below it is a text input field labeled 'USERNAME'. Underneath the field is a link that says 'Forgot your username or password?'. Below that is a light blue box containing a checkbox labeled 'Save my username for next time' and a warning: 'Don't check this box if you're using a shared or public device.' with a link 'What's this?'. At the bottom of the form is a green 'Continue' button, which is circled in red.

Using a shared or public device?
Be sure to log out and close all browser windows when you're done.
This will help keep your information secure.

By accessing this site, you agree to our [Terms and Conditions](#) ▾

③ Enter your
Password

④ Click Log in



The screenshot shows the 'Log in' form with the 'PASSWORD' field now active. The 'USERNAME' field is above it. The 'PASSWORD' field has a 'Show' icon (an eye) on the right. Below the password field is the same 'Forgot your username or password?' link. At the bottom are two buttons: a green 'Log in' button (circled in red) and a white 'Back' button.

Using a shared or public device?
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2-Step Verification

Set up 2-step verification

Get a unique security code each time you log into your account. This makes it harder for someone to get into your account, even if they get your password.

[Learn more about 2-step verification](#) ⓘ

Select how you want to get your security codes

You can add another method or change how you get your codes later.

- ☐ Text message
- ☐ Email address
- ☐ Phone call

Continue

Select how you want to receive your security codes.

Click Continue

You will be prompted to enter a phone number or an email address depending on what you selected.

Enter your mobile or cell phone number to get your security code by text

Make sure this number can receive text messages.

Message and data rates may apply. One message per log in attempt.

Review our [wireless terms and conditions](#) and [privacy policy](#) for more information.

MOBILE PHONE NUMBER (U.S. NUMBERS ONLY)

XXX-XXX-XXXX

Text My Code

Select the email address to get your security code

- ☐ Email me at
- ☐ Use a different email address
Medicare will only use this email address to send you security codes.

Email My Code

Enter your phone number to get your security code by phone call

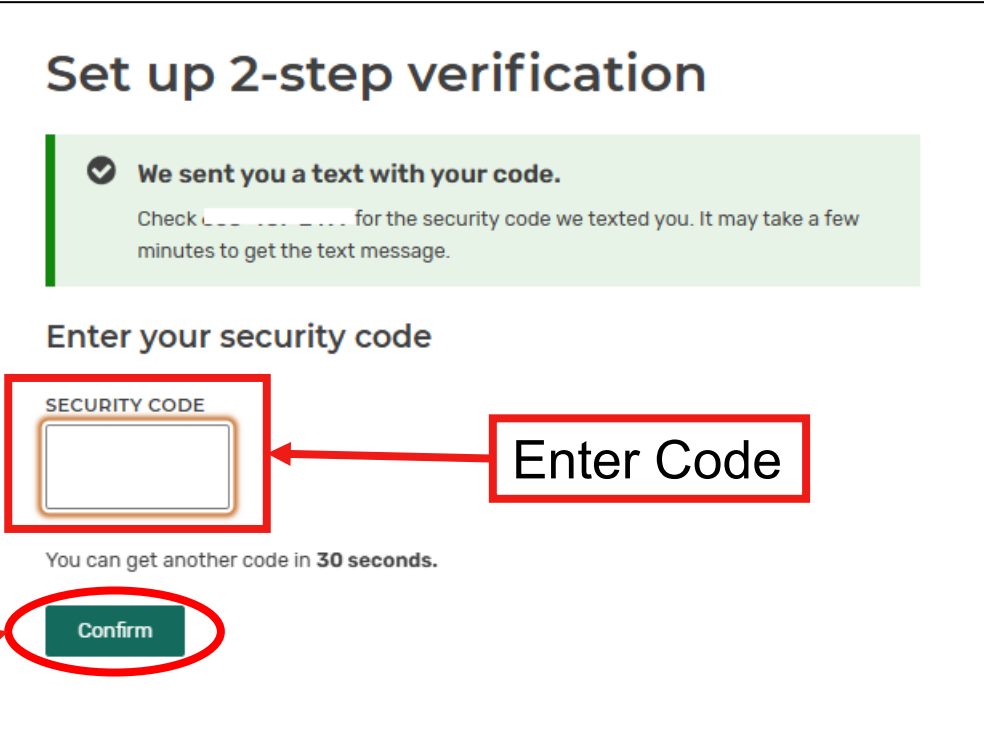
PHONE NUMBER (U.S. NUMBERS ONLY)

XXX-XXX-XXXX

Call Me With Code

2-Step Verification Continued

You will receive a Security Code by text, email or phone call, depending on what you chose in the step before.



The screenshot shows the 'Set up 2-step verification' interface. At the top, the title 'Set up 2-step verification' is displayed. Below it, a green status bar with a checkmark icon contains the text 'We sent you a text with your code.' and a subtext 'Check _____ for the security code we texted you. It may take a few minutes to get the text message.' The main heading is 'Enter your security code'. Below this is a text input field labeled 'SECURITY CODE'. A red box highlights this input field, and a red arrow points from a box labeled 'Enter Code' to it. Below the input field, the text 'You can get another code in 30 seconds.' is shown. At the bottom, a green 'Confirm' button is highlighted with a red oval, and a red arrow points from a box labeled 'Click Confirm' to it.

Set up 2-step verification

✓ We sent you a text with your code.

Check _____ for the security code we texted you. It may take a few minutes to get the text message.

Enter your security code

SECURITY CODE

Enter Code

You can get another code in 30 seconds.

Confirm

Click Confirm

You're All Set

That's it!!
**You are all set to
you use your
Medicare.gov
account!**

Log in

USERNAME

[Forgot your username or password?](#)

☐

Save my username for next time

Don't check this box if you're using a shared or public device.

[What's this?](#) ⓘ

Continue

Create an account

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Medicare Questions?

- Call Medicare at **1-800-633-4227** or visit www.medicare.gov
- Utah SHIP locator: **1-800-541-7735**
- Utah Medicare, Medigap, Medicare Advantage, & Part D drug plan information: <https://insurance.utah.gov/consumers/health-insurance/medicare/>
- Find resources on the UT Department of Health & Human Services webpage: <https://daas.utah.gov/> and <https://daas.utah.gov/seniors/>



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